

Jigsaw London

Return/Exchange Merchandise Authorization Form

(Please include this completed page and the applicable invoice with your return/exchange.)

Customer Information

Name: _____

Address: _____ Apt # _____

City: _____ State: _____ Zip Code: _____

Email: _____ Phone Number: (_____) _____

Invoice Date: _____ Invoice Number: _____ Today's Date: _____

Items Returning/Exchanging (Please clarify the style number, size, qty):

Reason for return/exchange: (Please circle one):

- Item does not match the style, size, or color ordered
- Defective/Damaged
- Wrong Size (Please see *Note about Sizing)
- Other: _____

Return/Exchange Policy

Returns and exchanges are accepted on items that have NOT been worn, altered or washed, and with all original tags attached. **Return or exchange requests must be made within 30 days of the shipping date for full price merchandise and within 15 days of shipping date for sale merchandise.** Every return/exchange must be accompanied by the original sales receipt and a Return Merchandise Form. We have the right to refuse return of goods that do not meet Jigsaw London's return policy requirements.

Important Notes:

- When trying on clothing, please ensure that you are not wearing any fragrance or deodorant that may leave a scent or a mark. Avoid contact with perfume, deodorant, hairspray or water. Avoid scratches by storing in a non-abrasive box or pouch and please take off all jewelry and watches prior to trying on to prevent potential snagging.
- We do not reimburse shipping charges. Our recommendation is to use a service that provides you with a tracking number, as your parcel is your responsibility until it reaches us. We cannot accept liability for goods that get lost or damaged in transit back to us.
- Notes About Sizing: As part of a British Company, Jigsaw London hang tags show the U.K. size. U.K. sizes are 4 numbers larger than U.S. sizes. For example a size 4 US is a size 8 UK, and a size 10 US is a size 14 UK. The tag on the inside of the clothing *should* be the US size.

Send Return/Exchange package to:

Jigsaw London
Attn: Web Returns
2121 Fillmore St.
San Francisco, CA 94115

Please see <http://www.jigsaw-london.com/shipping-and-returns> for additional information, and FAQ's regarding the further details of our policies!