

Jigsaw-London.com
Return/Exchange Merchandise
Authorization Form

(Please include this completed page and the applicable invoice with your return/exchange.)

Customer Information

Name: _____

Address: _____ Apt # _____

City: _____ State: _____ Zip Code: _____

Email: _____ Phone Number: (_____) _____

Invoice Date: _____ Invoice Number: _____ Today's Date: _____

Items Returning/Exchanging (Please clarify the style number, size, qty):

Reason for return/exchange: (Please check one):

- Item does not match the style, size, or color ordered
- Defective/Damaged
- Wrong Size
- Other: _____

Return/Exchange Policy

Returns and exchanges are accepted on items that have NOT been worn, altered or washed, and with all original tags attached. Return or exchange requests must be made within 30 days of the shipping date for full price merchandise and within 15 days of shipping date for sale merchandise. Every return/exchange must be accompanied by the original sales receipt and a Return Merchandise Form. We have the right to refuse return of goods that do not meet Jigsaw London's return policy requirements.

Important Notes:

- When trying on clothing, please ensure that you are not wearing any fragrance or deodorant that may leave a scent or a mark. Avoid contact with perfume, deodorant, hairspray or water. Avoid scratches by storing in a non-abrasive box or pouch and please take off all jewelry and watches prior to trying on to prevent potential snagging.
- We do not reimburse shipping charges. Our recommendation is to use a service that provides you with a tracking number, as your parcel is your responsibility until it reaches us. We cannot accept liability for goods that get lost or damaged in transit back to us.

Send Return/Exchange package to:

Jigsaw London
Attn: Web Returns
14719 Lull St.
Van Nuys, CA 91405

Please see <http://www.jigsaw-london.com/delivery-and-returns.htm> for additional information, and FAQ's regarding the further details of our policies!